Support at Home
Price & Service Guide

Multicultural Care

Over 30 years of Cultural Care & Connection

multiculturalcare.com.au

Home Services

CLINICAL SUPPORTS

NURSING CARE

PERSONAL CARE

ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES

Examples of services

- Registered or Enrolled nurse
- Nursing care consumables
- Supplementary Oxygen Supplement
- Assistance with self-care *(Via Services Australia)*
- Assistance with daily living
- Assistance with medication (self- administered)
- Physiotherapy
- Occupational Therapy
- Exercise Physiologist
- Speech Pathologist

Your contribution 0%*

INDEPENDENCE

SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT

- Group social support
- Individual social support
- Accompanied activities
- Cultural support

RESPITE

- In-home respite
- Respite care (group)

TRANSPORT

- Direct transport (driver and car provided)
- Indirect transport (taxi or rideshare service vouchers))

Your contribution 5-50%*

ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS

These are assessed and funded separately by the Commonwealth, based on your individual circumstances. Contact us for more details.

- Assistive technology: hearing aids, voice assistance devices, prosthetics, safety necklaces and watches for slip and trip monitoring.
- Home modifications: grab rails, non-slip flooring, wheelchair ramps.

EVERYDAY LIVING

DOMESTIC ASSISTANCE

- General house cleaning
- Laundry services
- Shopping assistance

HOME MAINTENANCE AND REPAIRS

- Gardening
- Assistance with home maintenance and repairs
- Expenses for home maintenance and repairs

MEALS

- Meal delivery
- Meal preparation

Your contribution 17.5-80%*

Client contributions are introduced and determined by the Federal Government.

For other services not listed visit: multiculturalcare.com.au

*Multicultural Care will be able to assist you in applying for hardship supplements if you are eligible.

CLO@mc.org.au
(02) 9718 6199

Price list

SUPPORT AT HOME PACKAGES
MANAGED BY MULTICULTURAL CARE

CLINICAL SUPPORTS	Personal care assistance	Per hour	$120.00
	Care management *(for your Support at Home Package)*	Per hour	$150.00
	Registered Nurse	Per hour	$180.00
	Enrolled Nurse	Per hour	$160.00
	Restorative Care management *(Care management for your restorative care pathway services)*	Per hour	$175.00
	Exercise physiology	Per hour	$220.00
	Podiatry	Per hour	$215.00
	Physiotherapy	Per hour	$220.00
	Occupational therapy	Per hour	$230.00
	Speech pathology	Per hour	$230.00
INDEPENDENCE	Remedial massage	Per hour	$180.00
	Centre-based respite and group social support	Per session	$78.80
	Individual social support, Accompanied activities and Transport	Per hour	$99.00
	Personal care has moved under Clinical Supports at zero contribution		
EVERYDAY LIVING	General house cleaning and Laundry services	Per hour	$96.00
	Meal preparation	Per hour	$99.00

The following services are POA (price on application) and can be quoted on request: Assistive Technology and Home Modifications, Diet or Nutrition under Clinical Supports, Chiro, Acupuncture and Osteo under Independence, and Spring Cleaning, Gardening and Meal Delivery under Everyday Living.

Surcharges

- **Outside standard hours (Weekdays) – 50% loading applies**
- **Saturday – 50% loading applies**
- **Sunday – 100% loading applies**
- **Public Holidays – 150% loading applies**

Terms and Conditions

- A minimum 1-hour service applies for care provided by Multicultural Care staff.
- Third party provider delivers the service – we will seek your consent to the price and their terms and conditions will apply before the service is booked and charged.
- Extra travel costs, such as parking, will be charged at cost – with your consent.
- Consumables used during the service will be charged at cost – with your consent.
- You must give at least 2 business days' notice to cancel or reschedule a service, or you may be charged a late cancellation fee equal to the cost of the booked service.
- Any changes to pricing will follow the terms in your signed client agreement.
- This Price Guide only applies to clients whose Support at Home packages are held by Multicultural Care.

Your indicative service proposal

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Your Name is:	
Your SAH Level is:	
Your Care Partner is:	
Their Email is:	

Your initial immediate goals are:

1.
2.
3.

Your indicative client contributions

Clinical Supports	Independence	Everyday Living
0%		

Your initial kick-start service plan (A comprehensive care plan will follow in 14 days)

Week 1 – Dates:

Day & Time	Service	Indicative Price	What you may be asked to pay

Week 2 – Dates:

Day & Time	Service	Indicative Price	What you may be asked to pay

Please return to
PO BOX 2048 Burwood North 2134

For more information:
(02) 9718 6199: 9am – 5pm, Monday to Friday
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