

# Support at Home

## Price & Service Guide



The collage consists of four circular images. The top-left image shows a woman with short brown hair holding a brown paper bag filled with groceries, including a bottle of oil. The top-right image shows a man with his eyes closed, being assisted by another person who is holding a tissue to his nose. The bottom-left image shows two men, one in a blue shirt and glasses, helping the other man, who is wearing a white shirt and has a beard, get into a white car. The bottom-right image shows two men shaking hands, one in a blue shirt and the other in a white shirt.

**Multicultural  
Care**

Over 30 years  
of Cultural Care  
& Connection

[multiculturalcare.com.au](http://multiculturalcare.com.au)

# Our services

## CLINICAL SUPPORTS



### NURSING CARE



### ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES

#### Examples of services

- Registered or Enrolled nurse
- Nursing care consumables
- Supplementary Oxygen Supplement (Via Services Australia)

Your contribution  
**0%\***

- Physiotherapy
- Occupational Therapy
- Exercise Physiologist
- Speech Pathologist



### PERSONAL CARE



### SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT



### RESPITE



### TRANSPORT



### ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS

These are assessed and funded separately by the Commonwealth, based on your individual circumstances. Contact us for more details.

- Assistance with self-care
- Assistance with daily living
- Assistance with medication (Self-administered)
- Group social support
- Individual social support
- Accompanied activities
- Cultural support
- In-home respite
- Respite care (Group)
- Direct transport (Driver and car provided)
- Indirect transport Taxi or rideshare service vouchers)

Your contribution  
**5-50%\***



### DOMESTIC ASSISTANCE



### HOME MAINTENANCE AND REPAIRS



### MEALS

- General house cleaning
- Laundry services
- Shopping assistance

- Gardening
- Assistance with home maintenance and repairs
- Expenses for home maintenance and repairs

Your contribution  
**17.5-80%\***

- Meal delivery
- Meal preparation

Client contributions are introduced and determined by the Federal Government.

For other services not listed visit: [multiculturalcare.com.au](http://multiculturalcare.com.au)

\*Multicultural Care will be able to assist you in applying for hardship supplements if you are eligible.

# Prices

[Click here for commonly charged prices Nov - Dec 2025](#)

## SUPPORT AT HOME SERVICES

## STANDARD PRICES

CLINICAL SUPPORTS	 Home support care management	*Per hour	\$150.00
	 Community based nursing	*Per hour	\$160.00
	 Restorative Care management Funding for restorative care is approved separately, contact us for more information.	*Per hour	\$173.00
	 Exercise physiology	*Per hour	\$190.00
	 Podiatry	*Per hour	\$194.00
	 Physiotherapy	*Per hour	\$198.00
	 Occupational therapy, Diet & nutrition	*Per hour	\$210.00
	 Speech pathology	*Per hour	\$222.00

INDEPENDENCE	 Centre-based respite and group social support	*Per session	\$78.80
	 Community engagement, Therapeutic services (e.g. Massage, Chiro, Osteo), *Transport, Assistive technology, Accompanied activities	*Per hour	\$99.00
	 Assistance with self care and daily living, Assistance with self-administration of medication, Continence management (non- clinical)	*Per hour	\$105.00

EVERYDAY LIVING	 General house cleaning, Laundry services, Shopping assistance and Gardening, Meal preparation	*Per hour	\$96.00

## Surcharges

- **Outside standard hours (Weekdays) – 50% extra loading applies**
- Saturday – 50% extra loading applies
- Sunday – 100% extra loading applies
- Public Holidays – 150% extra loading applies
- \*Transport – In-service travel is charges at \$1.30 per KM.

Additional charges incurred during in-service travel (eg. parking fees) will be on-charged at cost. Unaccompanied transport (taxi vouchers) are a subsidised cost of the taxi trips, not hourly rates.

A 10% fee is allocated by the Federal Government to cover things like service coordination, plan reviews and education.

## Terms and Conditions

- A minimum of 1-hour per service applies for services provided by internal Multicultural Care staff.
- Services provided by external providers will be subject to the terms and conditions of the Associate Provider, in agreement with you prior to the service being booked and charged.
- All consumables will be on-charged at cost.
- A minimum 2 business days' notice is required to cancel or reschedule a booked service. Failure to provide the required notice may incur a late-cancellation fee equal to the price of the booked service.
- Any variation to the pricing schedule will be in line with the terms and conditions of your signed client agreement.

For more information please contact us on:

**CLO@mc.org.au | (02) 9718 6199**

## Your indicative service proposal



Your Name is:

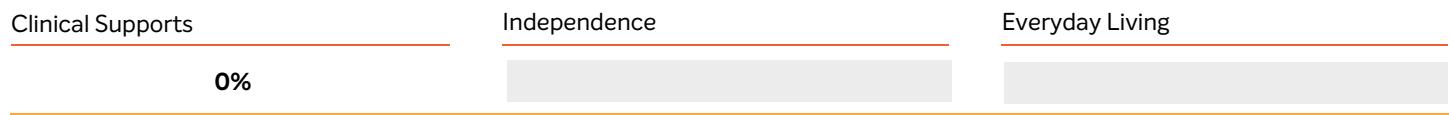
Your SAH Level is:

Your Care Partner is:

Their Email is:

Your initial immediate goals are:

## Your indicative client contributions



## Your initial kick-start service plan (A comprehensive care plan will follow in 14 days)

## Week 1 – Dates:

## Week 2 – Dates:

**Please return to**

PO BOX 2048 Burwood North 2134

For more information:

(02) 9718 6199: 9am – 5pm, Monday to Friday

PO BOX 2048 Burwood North 2134, Office: Suite 2.01 Level 2 16-24 Elsie St, Burwood NSW 2134

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