

Support at Home

Price & Service Guide



**Multicultural
Care**

Over 30 years
of Cultural Care
& Connection

multiculturalcare.com.au

Our services

CLINICAL SUPPORTS		<div>Examples of services</div> <div> <ul style="list-style-type: none"> Registered or Enrolled nurse Nursing care consumables Supplementary Oxygen Supplement (Via Services Australia) Physiotherapy Occupational Therapy Exercise Physiologist Speech Pathologist </div> <div>Your contribution 0%*</div>
INDEPENDENCE	<div>PERSONAL CARE</div> <div>SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT</div> <div>RESPIRE</div> <div>TRANSPORT</div> <div>ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS</div> <div>These are assessed and funded separately by the Commonwealth, based on your individual circumstances. Contact us for more details.</div>	<div> <ul style="list-style-type: none"> Assistance with self-care Assistance with daily living Assistance with medication (Self-administered) Group social support Individual social support Accompanied activities Cultural support In-home respite Respite care (Group) Direct transport (Driver and car provided) Indirect transport Taxi or rideshare service vouchers) Assistive technology: Hearing aids, Voice assistance devices, Prosthetics, Safety necklaces and Watches for slip and trip monitoring. Home modifications: Grab rails, Non-slip flooring, Wheelchair ramps. </div> <div>Your contribution 5-50%*</div>
EVERYDAY LIVING	<div>DOMESTIC ASSISTANCE</div> <div>HOME MAINTENANCE AND REPAIRS</div> <div>MEALS</div>	<div> <ul style="list-style-type: none"> General house cleaning Laundry services Shopping assistance Gardening Assistance with home maintenance and repairs Expenses for home maintenance and repairs Meal delivery Meal preparation </div> <div>Your contribution 17.5-80%*</div>

Client contributions are introduced and determined by the Federal Government.

For other services not listed visit: multiculturalcare.com.au

*Multicultural Care will be able to assist you in applying for hardship supplements if you are eligible.

Prices

[Click here for commonly charged prices Nov – Dec 2025](#)

SUPPORT AT HOME SERVICES

STANDARD PRICES

CLINICAL SUPPORTS		Home support care management	*Per hour	\$150.00
		Community based nursing	*Per hour	\$160.00
		Restorative Care management Funding for restorative care is approved separately, contact us for more information.	*Per hour	\$173.00
		Exercise physiology	*Per hour	\$190.00
		Podiatry	*Per hour	\$194.00
		Physiotherapy	*Per hour	\$198.00
		Occupational therapy, Diet & nutrition	*Per hour	\$210.00
		Speech pathology	*Per hour	\$222.00
INDEPENDENCE		Centre-based respite and group social support	*Per session	\$78.80
		Community engagement, Therapeutic services (e.g. Massage, Chiro, Osteo), *Transport, Assistive technology, Accompanied activities	*Per hour	\$99.00
		Assistance with self care and daily living, Assistance with self-administration of medication, Continence management (non-clinical)	*Per hour	\$105.00
EVERYDAY LIVING		General house cleaning, Laundry services, Shopping assistance and Gardening, Meal preparation	*Per hour	\$96.00

Surcharges

- **Outside standard hours (Weekdays) – 50% extra loading applies**
- Saturday – 50% extra loading applies
- Sunday – 100% extra loading applies
- Public Holidays – 150% extra loading applies
- *Transport – In-service travel is charged at \$1.30 per KM.

Additional charges incurred during in-service travel (eg. parking fees) will be on-charged at cost. Unaccompanied transport (taxi vouchers) are a subsidised cost of the taxi trips, not hourly rates.

A 10% fee is allocated by the Federal Government to cover things like service coordination, plan reviews and education.

Terms and Conditions

- A minimum of 1-hour per service applies for services provided by internal Multicultural Care staff.
- Services provided by external providers will be subject to the terms and conditions of the Associate Provider, in agreement with you prior to the service being booked and charged.
- All consumables will be on-charged at cost.
- A minimum 2 business days' notice is required to cancel or reschedule a booked service. Failure to provide the required notice may incur a late-cancellation fee equal to the price of the booked service.
- Any variation to the pricing schedule will be in line with the terms and conditions of your signed client agreement.

For more information please contact us on:

CLO@mc.org.au | (02) 9718 6199

Your Name is:

Your SAH Level is:

Your Care Partner is:

Their Email is:

Your initial immediate goals are:

1.

2.

3.

Your indicative client contributions

Clinical Supports	Independence	Everyday Living
0%	<input type="text"/>	<input type="text"/>

Your initial kick-start service plan (A comprehensive care plan will follow in 14 days)

Week 1 – Dates:

Day & Time	Service	Indicative Price	What you may be asked to pay
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Week 2 – Dates:

Day & Time	Service	Indicative Price	What you may be asked to pay
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