

# Home Services

		Examples of services	
CLINICAL SUPPORTS	 NURSING CARE	<ul style="list-style-type: none"> <li>Registered or Enrolled nurse</li> <li>Nursing care consumables</li> <li>Supplementary Oxygen Supplement (Via Services Australia)</li> </ul>	Your contribution <b>0%*</b>
	 ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES	<ul style="list-style-type: none"> <li>Physiotherapy</li> <li>Occupational Therapy</li> <li>Exercise Physiologist</li> <li>Speech Pathologist</li> </ul>	
	 CARE MANAGEMENT	<ul style="list-style-type: none"> <li>Care management</li> </ul>	
INDEPENDENCE	 PERSONAL CARE	<ul style="list-style-type: none"> <li>Assistance with self-care</li> <li>Assistance with daily living</li> <li>Assistance with medication (self-administered)</li> </ul>	Your contribution <b>5-50%*</b>
	 SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT	<ul style="list-style-type: none"> <li>Group social support</li> <li>Individual social support</li> <li>Accompanied activities</li> <li>Cultural support</li> </ul>	
	 RESPITE	<ul style="list-style-type: none"> <li>In-home respite</li> <li>Respite care (group)</li> </ul>	
	 TRANSPORT	<ul style="list-style-type: none"> <li>Direct transport (driver and car provided)</li> <li>Indirect transport (taxi or rideshare service vouchers)</li> </ul>	
	 ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS	<ul style="list-style-type: none"> <li>Assistive technology</li> <li>Home modifications</li> </ul>	
EVERYDAY LIVING	 DOMESTIC ASSISTANCE	<ul style="list-style-type: none"> <li>General house cleaning</li> <li>Laundry services</li> <li>Shopping assistance</li> </ul>	Your contribution <b>17.5-80%*</b>
	 HOME MAINTENANCE AND REPAIRS	<ul style="list-style-type: none"> <li>Gardening</li> <li>Assistance with home maintenance and repairs</li> <li>Expenses for home maintenance and repairs</li> </ul>	
	 MEALS	<ul style="list-style-type: none"> <li>Meal preparation</li> <li>Meal delivery</li> </ul>	

For other services not listed visit: [multiculturalcare.com.au](http://multiculturalcare.com.au)

\*Client contributions are determined by the Government, and is determined by on your individual circumstance. Multicultural Care will be able to assist you in applying for hardship supplements if you are eligible.

# Prices

	SUPPORT AT HOME SERVICES	STANDARD PRICES
CLINICAL SUPPORTS	 Home support care management	*Per hour \$150.00
	 Community based nursing	*Per hour \$160.00
	 Restorative Care management	*Per hour \$173.00
	 Exercise physiology	*Per hour \$190.00
	 Podiatry	*Per hour \$194.00
	 Physiotherapy	*Per hour \$198.00
	 Diet & nutrition, Occupational therapy	*Per hour \$210.00
	 Speech pathology	*Per hour \$222.00
INDEPENDENCE	 Centre-based respite and group social support	*Per session \$78.80
	 Individual social support & community engagement, therapeutic services, flexible respite, transport, assistive technology, home modifications, meal preparation, individual respite	*Per hour \$99.00
	 Assistance with self care and daily living, assistance with self-administration of medication, continence management (non-clinical)	*Per hour \$105.00
EVERYDAY LIVING	 General house cleaning, laundry services, shopping assistance and gardening, meal preparation and meal delivery	*Per hour \$96.00

## Surcharges

- **Outside standard hours (Weekdays)** – 50% extra loading applies
- **Saturday** – 50% extra loading applies
- **Sunday** – 100% extra loading applies
- **Public Holidays** – 150% extra loading applies

## Terms and Conditions

- A minimum of 1-hour per service applies for services provided by internal Multicultural Care staff.
- Services provided by external providers will be subject to the terms and conditions of the Associate Provider, in agreement with you prior to the service being booked and charged.
- In-service travel is charged at \$1.30 per KM. Additional charges incurred during in-service travel (eg. parking fees) will be on-charged at cost.
- All consumables will be on-charged at cost.
- A minimum 2 business days' notice is required to cancel or reschedule a booked service. Failure to provide the required notice may incur a late-cancellation fee equal to the price of the booked service.
- Any variation to the pricing schedule will be in line with the terms and conditions of your signed client agreement.