

Support at Home

Price & Service Guide



**Multicultural
Care**

Over 30 years
of Cultural Care
& Connection

multiculturalcare.com.au

Home Services

CLINICAL SUPPORTS



NURSING CARE



ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES



CARE MANAGEMENT

Examples of services

- Registered or Enrolled nurse
- Nursing care consumables
- Supplementary Oxygen Supplement (Via Services Australia)
- Physiotherapy
- Occupational Therapy
- Exercise Physiologist
- Speech Pathologist
- Care management

Your contribution
0%*

INDEPENDENCE



PERSONAL CARE



SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT



RESPIRE



TRANSPORT



ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS

- Assistance with self-care
- Assistance with daily living
- Assistance with medication (self-administered)
- Group social support
- Individual social support
- Accompanied activities
- Cultural support
- In-home respite
- Respite care (group)
- Direct transport (driver and car provided)
- Indirect transport (taxi or rideshare service vouchers)
- Assistive technology
- Home modifications

Your contribution
5-50%*

EVERYDAY LIVING



DOMESTIC ASSISTANCE



HOME MAINTENANCE AND REPAIRS



MEALS

- General house cleaning
- Laundry services
- Shopping assistance
- Gardening
- Assistance with home maintenance and repairs
- Expenses for home maintenance and repairs
- Meal preparation
- Meal delivery

Your contribution
17.5-80%*

For other services not listed visit: multiculturalcare.com.au

*Client contributions are determined by the Government, and is determined by on your individual circumstance. Multicultural Care will be able to assist you in applying for hardship supplements if you are eligible.

Prices

SUPPORT AT HOME SERVICES

STANDARD PRICES

CLINICAL SUPPORTS		Home support care management	*Per hour	\$150.00
		Community based nursing	*Per hour	\$160.00
		Restorative Care management	*Per hour	\$173.00
		Exercise physiology	*Per hour	\$190.00
		Podiatry	*Per hour	\$194.00
		Physiotherapy	*Per hour	\$198.00
		Diet & nutrition, Occupational therapy	*Per hour	\$210.00
		Speech pathology	*Per hour	\$222.00
INDEPENDENCE		Centre-based respite and group social support	*Per session	\$78.80
		Individual social support & community engagement, therapeutic services, flexible respite, transport, assistive technology, home modifications, meal preparation, individual respite	*Per hour	\$99.00
		Assistance with self care and daily living, assistance with self-administration of medication, continence management (non-clinical)	*Per hour	\$105.00
EVERYDAY LIVING		General house cleaning, laundry services, shopping assistance and gardening, meal preparation and meal delivery	*Per hour	\$96.00

Surcharges

- **Outside standard hours (Weekdays)** – 50% extra loading applies
- **Saturday** – 50% extra loading applies
- **Sunday** – 100% extra loading applies
- **Public Holidays** – 150% extra loading applies

Terms and Conditions

- A minimum of 1-hour per service applies for services provided by internal Multicultural Care staff.
- Services provided by external providers will be subject to the terms and conditions of the Associate Provider, in agreement with you prior to the service being booked and charged.
- In-service travel is charged at \$1.30 per KM. Additional charges incurred during in-service travel (eg. parking fees) will be on-charged at cost.
- All consumables will be on-charged at cost.
- A minimum 2 business days' notice is required to cancel or reschedule a booked service. Failure to provide the required notice may incur a late-cancellation fee equal to the price of the booked service.
- Any variation to the pricing schedule will be in line with the terms and conditions of your signed client agreement.

Your indicative service proposal



Your Name is:

Your SAH Level is:

Your Care Partner is:

Their Email is:

Your initial immediate goals are:

- 1.
- 2.
- 3.

Your indicative client contributions

Clinical Supports	Independence	Everyday Living
0%		

Your initial kick-start service plan (A comprehensive care plan will follow in 14 days)

Week 1 – Dates:

Day & Time	Service	Indicative Price	What you may be asked to pay

Week 2 – Dates:

Day & Time	Service	Indicative Price	What you may be asked to pay

Please return to
PO BOX 2048 Burwood North 2134

For more information:
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