

About us

Multicultural Care is a not-for-profit, non government organisation that has been meeting the care needs of Sydney's multicultural communities for over 30 years. We deliver best practice home care services for older people and people with disability (aged 18+) from Culturally and Linguistically Diverse (CALD) backgrounds.

What we do

- We tailor our services with you and your family to make sure your needs and goals are met.
- Our customer-focused care helps you continue to live independently in your own home, the way you want to, for as long as possible.
- Our highly trained and qualified support team is well known for their caring and professional approach.
- We carefully select and train our team members to deliver the best care possible.
- We aim to improve the health and wellbeing of the diverse communities we serve.
- We match you with our care staff who can meet your language and cultural requirements. So, whether you speak Mandarin or Swahili, celebrate Ramadan or Diwali, we are here to be your partners in care.

Our vision

To provide culturally sensitive, exceptional and empowering home care so people can live life to the full, and to deliver peace of mind to their families and carers.



Service areas

We provide services to the following regions

- ✓ Inner West Sydney
- ✓ South West Sydney
- ✓ Western Sydney
- ✓ Northern Sydney
- ✓ South East Sydney

Contact us

Our friendly staff are here to help

- ☎ (02) 9718 6199
- ✉ referrals@mc.org.au
- 📍 Level 2, Suite 2.01, 16-24 Elsie St
Burwood NSW 2134
- 🕒 9am-5pm, Monday to Friday

multiculturalcare.com.au



Disability Care Services



Over 30 years
of Cultural Care
& Connection

multiculturalcare.com.au

Multicultural Care is a registered NDIS provider and offers personalised care services to people with a disability so they can continue living independently and safely in their home and in the community.

We assist people to receive supports funded by their NDIS Plan, as well as those who would like to access services privately. All our fees are in line with the National Disability Insurance Agency's Pricing Arrangements. Our services are flexible, and our bilingual staff are all qualified and dedicated to delivering outstanding culture-based care in a language you and your family understand.

Fees for services we provide are in line with NDIA price limits, so there are no hidden costs.

We also offer private pricing for self-funded services.

1 in 4 Australians living with a disability does not speak English.

Our qualified male and female carers come from all over the world. They can speak over 40 languages including:

- Arabic
- Greek
- Mandarin
- Cantonese
- Vietnamese
- Hindi
- Italian
- Spanish
- Korean
- Tagalog

We can:

- Speak your language
- Keep you independent
- Process your expense claims
- Provide monthly statements
- Provide a Plan Manager who can claim invoices for you



Our NDIS Supports

Multicultural Care's registered supports are:

-  **Plan Management**
-  **Assistance with household tasks**
-  **Assistance with personal care**
-  **Domestic support**
-  **Social outings and activities**
-  **Support for daily living activities**
-  **Everyday life skills development**
-  **In-home respite**
-  **Transport in the community for recreational activities and medical appointments**

Multicultural Care can assist Plan Managed participants with:

-  **Support Coordination**
-  **Occupational Therapy**

