

HORTICULTURE PROJECT

This one-year program aims to address barriers to inclusion and build sustainable connections in the community for multicultural people with disabilities.

Funded through the Information, Linkages and Capacity Building (ILC) part of the NDIS, the project supports participants to take part in a range of horticultural activities based around their interests and goals. It provides a wide variety of learning opportunities, including developing important pre-vocational and life-skills. Activities take place in "ordinary" settings, such as schools, gardens, and parks, providing multiple pathways for participants to connect with their community. As well as supporting participants, the project provides support, education and information for community partners, enabling them to open up opportunities for inclusion for people with disability. The result is to create lasting connections which are positive, meaningful and rewarding.



ABOUT US

Multicultural Care has been meeting the care needs of multicultural communities across the inner west, south west and south east Sydney regions for over two decades.

We pride ourselves on not only delivering customer-focused and industry recognised in-home care services, but also 100% culturally-tailored services.

Unlike most other providers, we understand your cultural identity should be foremost considered and your cultural needs directly integrated with your care requirements.

We are not limited to one specific type of care, but rather offer a range of services which improve health outcomes and quality of life for people of all cultural backgrounds.

Our clients are matched with culturally and linguistically appropriate staff who form part of the overall care team, in many cases becoming part of the family.

So whether you speak Mandarin or Swahili, celebrate Ramadan or Diwali - we are here to be **your** partners in care.

Caring for diversity



SERVICE AREAS

Inner West Sydney

- Inner West Council
- Burwood Council
- City of Canada Bay Council
- Strathfield Council

South West Sydney

- Canterbury-Bankstown Council
- Fairfield Council
- Liverpool Council
- Campbelltown Council
- Camden Council

South East Sydney

- Bayside Council
- Georges River Council
- Randwick City Council
- Waverly Council
- Woollahra Municipal Council
- Rockdale City Council
- City of Sydney Council

"Staff are very caring, supportive and genuinely look after my wellbeing."

CONTACT US

Phone: (02) 9718 6199

Fax: (02) 9789 2392

Email: admin@mc.org.au

Web: www.multiculturalcare.com.au

Office: Suite 30, 532 Canterbury Rd
Campsie NSW 2194

Office hours: 9am - 5pm
Monday to Friday



**MULTICULTURAL
DISABILITY CARE**

Multicultural Disability Services



www.multiculturalcare.com.au



HOW IT WORKS

The NDIS has now been fully rolled out in the areas we service. Once you are approved for NDIS, you can scout for a provider to undertake your required services, which are also known as 'supports'.

Multicultural Care is currently registered for seven supports targeted at assisting people with a disability.

The supports you need are determined during your planning session with the National Disability Insurance Agency (NDIA, call 1800 800 110). They may include free or externally funded supports, such as family support and Medicare, as well as NDIS funded supports.

The NDIA will give you a budget for the support categories you both believe will assist you to live an ordinary life. The cost of each support is determined annually by the NDIA, no matter which provider you choose to use. Your preferred provider, the NDIA or yourself can manage your budget.

Clients choose us as their preferred provider as they trust our two decades of customer-focused care experience. They know our staff understand their cultural needs - such as language, customs and celebrations - should be integrated as an integral part of any care package. Call us directly to find out more: 9718 6199.

DISABILITY CARE SERVICES

Multicultural Care is a registered NDIS provider and provides personalised in-home care services to multicultural people with a disability so they can continue living independently and safely in their homes.

As a non-profit, non-government organisation, we tailor each care package in partnership with you and your family and provide flexibility to meet your individual needs and goals.

We assist people who are eligible to receive government funded subsidised care, as well as those who would like to access services privately. All our fees are reasonably based, or set by the NDIA, and we can make special considerations for those assessed as financially disadvantaged.

Besides affordability and flexibility, our bilingual staff are all qualified and dedicated to delivering outstanding, culture-based care, in a language you and your family understand.

OUR REGISTERED SUPPORTS

Multicultural Care is registered for seven support categories and one project. The supports are:

Assist Personal Activities

These supports provide assistance or supervision for personal tasks of daily life to assist you in living as independently as possible. Personal activities can include:

- Showering, dressing and grooming
- Personal hygiene
- Going to the toilet and getting out of bed
- Help with eating
- Moving around the house

In addition, we are approved to help with **HIGH** level personal care needs as well.

Development-Life Skills

These supports incorporate training and development activities for you or your carer to increase your ability to live as autonomously as possible.

Group/Centre Activities

These supports aid in keeping you from experiencing social isolation or loneliness. Group/Centre activities are a great way to connect with people of similar backgrounds and circumstances.

Participate in Community

These supports increase your socialising capabilities by assisting you to participate actively in community, social and civic activities. May include transport.

Household Tasks

These supports enable you to maintain your home environment. They include:

- Cleaning
- Dishwashing
- Clothes washing and ironing
- Shopping for food
- Preparing meals for you to cook
- Light yard work

Plan Management

This support helps you manage your NDIS plan, including making payments to providers, expense claims processing, developing monthly statements and claiming for payment from NDIA. This support may include a small component of liaison with providers on the engagement and provision of supports and the implementation of your plan, known as service intermediary activities. Support may be provided in two ways: financial and service intermediary assistance or just financial intermediary assistance.

To access any of our supports or services, please contact us today. An NDIS coordinator will speak to you and your family by using a relevant interpreter.

